PRO/ACT PHARMACY BENEFIT MANAGEMENT

Your Fully Integrated Pharmacy Benefit Manager



Your Prescription Drug Benefit:

Onondaga County: OnPoint25 Plan

Welcome to your new prescription drug benefit plan through Onondaga County. This guide outlines your plan's prescription copays as well as the fulfillment resources available to you.

PRESCRIPTION COPAYS:

Retail Pharmacy	
30 Day Supply	
Generic Drugs:	$10
Brand Name Drugs:	$25
Non-Preferred Drugs:	$45

Mail Order Pharmacy	
90 Day Supply	
Generic Drugs:	$20
Brand Name Drugs:	$50
Non-Preferred Drugs:	$90

Specialty Pharmacy	
30 Day Supply Limit	
Generic Drugs:	20% up to $10
Brand Name Drugs:	20% up to $25
Non-Preferred Drugs:	20% up to $45

RETAIL PHARMACY:

1 Once you receive a prescription from your doctor, bring it to the pharmacy to be filled. *OR* Your doctor may e-scribe to the pharmacy of your choice.

2 Present your new Prescription ID Card at the pharmacy.

3 Your prescription will be filled and you will be charged the appropriate copay.

- If your claim is denied due to a prior authorization requirement at the pharmacy, do NOT leave. Call the ProAct Help Desk, available 24 hours a day, 7 days a week, at 877–635–9545 to review the claim.
- Finding in-network pharmacies based on your zip code is easy with the Pharmacy Finder tool on www.ProActRx.com.

MAIL ORDER PHARMACY:

ProAct Pharmacy Services will deliver maintenance prescriptions, in up to a 90 day supply, directly to your door for the cost of your mail order pharmacy copay.

1 You will need a new prescription from your doctor to begin using the mail service. Your doctor can e-scribe, call in, or fax your prescription to ProAct Pharmacy Services. You may also mail a prescription along with a completed profile form.

2 Call a ProAct Pharmacy Services representative at 866–287–9885 to set up your home delivery profile and method of payment.

3 Your prescription will be filled and you will be charged the appropriate copay. ProAct Pharmacy Services will mail your medication(s) directly to your door.

SPECIALTY PHARMACY:

As part of your prescription drug benefit plan through Onondaga County, you are required to use ProAct's specialty pharmacy, Noble Health Services, for all specialty medications. Noble Health Services is ProAct's specialty pharmacy and is available to dispense medications used to treat complex and chronic conditions.

1 You will need a new prescription from your doctor to begin using Noble. Your doctor may mail, fax, call, or e-scribe to Noble Health Services.

2 Upon enrollment, you will be provided with your own Care Team, who will provide you information and guidance throughout your health and therapy management process.

3 Your prescription will be filled and you will be charged the appropriate copay. Noble will mail your medication(s) directly to your door.

- Contact: 888–843–2040, www.NobleHealthServices.com, ContactUs@NobleHealthServices.com

MEMBER *Guide*

YOUR PHARMACY BENEFITS MADE EASY

Helping you get and remain healthy.

We're here to ensure that your pharmacy benefits are accessible, with ease, if and when you need them most.

PROACT PHARMACY BENEFIT MANAGEMENT

Customer Service

The ProAct Help Desk is available to serve you 24 hours a day, 7 days a week. Our knowledgeable customer service representatives can assist you with; Benefit Overview, Eligibility, Prior Authorization, and *much more*.

Tel: 877-635-9545
Fax: 315-287-7864
Web: www.ProActRx.com

Email: Support@ProActRx.com
Mail: 1230 US Highway 11
Gouverneur, New York 13642

PROACT PHARMACY SERVICES

Mail Order Pharmacy

ProAct Pharmacy Services will deliver maintenance prescriptions, up to a 90 day supply, directly to your door for the cost of your mail order pharmacy copay. You will need a new prescription from your doctor to begin using the mail service. Your doctor can e-scribe, call in, or fax your prescription to "ProAct Pharmacy Services" (NCPDP #3335468). You may also mail a prescription along with a completed profile form. To get started, call a Help Desk representative to set up your home delivery profile and method of payment.

Tel: 877-635-9545
Fax: 315-287-3330
Web: www.ProActPharmacyServices.com

Email: Support@ProActRx.com
Mail: 1226 US Highway 11
Gouverneur, New York 13642

NOBLE HEALTH SERVICES

Specialty Pharmacy

Noble Health Services is ProAct's specialty pharmacy and is available to dispense medications used to treat complex and chronic conditions. Our experts at Noble strive to support patients in all aspects of therapy and always provide the utmost care, from prescription needs and medication therapy management to financial guidance. Emergency on-call support is available at all times via our toll-free number. Your doctor may mail, fax, call, or e-scribe to "Noble Health Services" (NCPDP #5806457). Packages will ship next day delivery to your home, physician's office, or place of business. Same day delivery is available in some areas of Upstate New York. Local members may pick up specialty medications at our facility in Syracuse, New York.

Tel 888-843-2040
Fax: 888-842-3977
Web: www.NobleHealthServices.com

Email: ContactUs@NobleHealthServices.com
Mail: 6040 Tarbell Road
Syracuse, New York 13206