Expert care in your hands
every time, everywhere, for everybody.

At Excellus BlueCross BlueShield we've got you covered. With comprehensive care, our programs and services put people first. And now available through our partner MDLIVE®, we're offering Teledermatology.

From suspicious spots and rashes to cold sores and fungal infections, MDLIVE® board-certified dermatologists deliver reliable care for new or ongoing skin, hair, and nail conditions.

Simply describe your condition and upload a few photos to your MDLIVE® account. You'll receive a diagnosis and customized treatment plan from your dermatologist, including prescriptions, when appropriate, usually in 24 hours or less.[1] You can submit a message to your dermatologist for up to 30 days after your diagnosis through the portal if you have additional questions or concerns – at no additional cost.

Why MDLIVE Dermatology?



No appointments required. Tell us about your condition and upload a few photos.



No long waits. Waiting to see an in-office dermatologist can take days, weeks, or even months. Get a diagnosis, usually in 24 hours or less.



Dermatologists can send prescriptions, when necessary, right to your preferred pharmacy.



93% of patients have their issues resolved on the first consultation.[2]



Contact your dermatologist for up to 30 days after your appointment through the portal if you have an additional question or comment — at no additional cost.

Acute and chronic conditions we treat:

- Acne
- Alopecia (hair loss)
- Cold Sores
- Dermatitis
- Eczema
- Fungal skin infections
- Psoriasis
- Rosacea
- Warts
- Suspicious spots & moles
- And more

Get the app and create your account today!

Download on the App Store | GET IT ON Google Play

MDLIVE.com/Excellus

866-692-5045

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[1]Diagnosis and treatment plan in less than 72 hours, most cases are less than 24 hours, [2]Based on MDLIVE data, 2016.

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Our Health Plan complies with federal civil rights laws. We do not discriminate on the basis of race, color, origin, age, disability, or sex.

Text message frequency will vary. Text STOP to opt out. Text HELP for help.

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